

# Housing Benefit and Council Tax Benefit

## Notes for filling in the claim form for Housing Benefit and Council Tax Benefit

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## **About this form**

We have provided you with the enclosed claim form on behalf of your local council. The form and these notes are produced nationally, which means we cannot provide contact details for your particular council. You can find their details in your local phone book.

We have designed this claim form to be easy to fill in. It may look rather long, but there have to be enough questions to make sure that everyone who claims gets the right amount of benefit.

You may not have to fill in all parts of the form (for example, a few questions would not apply to most pensioners) but you must fill in any part that is relevant to you. Every part starts with a question to help you decide if you need to fill in that part.

## **About Housing Benefit and Council Tax Benefit**

Housing Benefit can pay all or part of your rent. It may also give you some extra money towards things you have to pay for, like cleaning shared areas. Council Tax Benefit can pay all or part of your Council Tax. It cannot help with water charges or, if you live in Scotland, the Scottish Water Authority water and sewerage charges.

## Second Adult Rebate

Second Adult Rebate is Council Tax Benefit for people who may not have a partner but who share their home with someone who:

- is 18 or over
- is on a low income, **and**
- does not pay them rent.

If you are just claiming *Second Adult Rebate*, only fill in **Parts 1, 3, 14, 15, 16 and 17** of the form.

## Proof

Your local council will need to see proof of some of the things you write about on the form. There is a checklist in **Part 15** of the form to help you. If you are not sure if your council needs to see proof of something, get in touch with them. They will tell you what they need to see. They cannot pay you benefit until they have seen the proof they need.

## Filling in the form

Use black ink to fill in the form. Do not use pencil. If you make a mistake, just cross it out and put the right answer next to it. Do not use correction fluid or tape.

Answer **No** or **Yes** questions by putting a **tick** in the relevant box. If you are picking an answer from a list of answers, **tick** the box which applies to you. Do not put a cross in any boxes. If you answer a question with a cross, your local council may have to send the form back, and this will delay the claim.

If someone else fills in the form for you, there is a special space for them to sign.

## **If you need help to fill in the form**

If you need any help, contact your local council. You can find their phone number and address in the business numbers section of your local phone book.

Or you can get in touch with an organisation like your local Citizens Advice Bureau. You can also find their phone number and address in the business numbers section of your local phone book.

## **What to do next**

When you have filled in the form, sign it and send it to your local council with the proof they need to see.

Or you can take the form and proof to your nearest council benefit office. Do not send valuable items such as benefit order books, bank books or passports in the post. Take them to your council's reception and they will get the information they need and give them back to you.

If you cannot get the proof they need straight away, do not worry. Send the form to them with the proof you do have and let them know that you will be sending some proof later. If you do not send the form to them straight away, you might lose money.

Do not send valuable items such as bank books or passports in the post.

## How your local council collects and uses information

Your local council will use the information you give in this form, and in any supporting proof you send, to process your claim for Housing Benefit and Council Tax Benefit.

They may pass the information to other agencies or organisations such as the Department for Work and Pensions and HM Revenue & Customs, as allowed by the law.

They may check information you have provided, or information about you that someone else has provided, with other information they hold. They may also get information about you from certain third parties, or give information to them to:

- make sure the information is accurate
- prevent or detect crime, **and**
- protect public funds.

These third parties include government departments, other local authorities and private-sector organisations such as banks and organisations that may lend you money.

They will not give information about you to anyone else, or use information about you for other purposes, unless the law allows this.

Your local council is the data controller for the purposes of the Data Protection Act.

If you want to know more about what information they have about you, or the way they use that information, please ask them.

## Changes you must tell your local council about

For example:

- any of your children leave school or leave home
- anyone moves into or out of your home, including lodgers and subtenants
- your income or the income of anyone living with you, including benefits, changes
- your capital or savings change
- you or anyone living with you becomes a student, goes on a Youth Training Scheme, goes into hospital or a nursing home, goes into prison, or changes or leaves a job
- your rent changes
- you move
- you or your partner are going to be away from home for more than a month
- you or anyone living with you starts work
- you receive any decision from the Home Office, or
- anything you have told us about changes.

This is not a full list. If you are not sure, ask your council for advice. You must tell them about any changes in writing – a phone call is not enough.

If you do not tell them about any changes, you may lose money you are entitled to or you may get too much benefit.

You must make sure that you tell them about any changes. Do not rely on someone else to pass the message on.

It is an offence not to tell your council about any changes that may affect your benefit. They may take court action against you, and if they pay you too much benefit, you will probably have to pay it back.

HCTB1 05/06

For office use only

Date form was requested

/ /

Date form was issued

/ /

Date received at:

DWP office date stamp

Initials

Local authority office date stamp

Initials

# A claim form for Housing Benefit and Council Tax Benefit

If you are just claiming Second Adult Rebate, only fill in Parts 1, 3, 14, 15, 16 and 17 of this form.

Are you (please tick every box that applies to you):

a council tenant?

an owner-occupier?

a private tenant?

a housing association or social landlord tenant?

## Part 1 About you and your partner

Do you have a partner who normally lives with you?

No

We use *partner* to mean

- a person you are married to or a person you live with as if you are married to them, or
- a civil partner or a person you live with as if you are civil partners.

Yes  If you have a partner, you must answer all the questions about them, as well as yourself.

	You	Your partner
Surname or family name	<input type="text"/>	<input type="text"/>
Other names	<input type="text"/>	<input type="text"/>
Any other names you have used	<input type="text"/>	<input type="text"/>
Title (Mr, Mrs, Ms, other)	<input type="text"/>	<input type="text"/>
Address, including room number if you have one Do not tell us your partner's address if it is the same as yours.	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
	Postcode <input type="text"/>	Postcode <input type="text"/>
What date did you move to this address?	<input type="text"/>	<input type="text"/>
Your daytime phone number	Code <input type="text"/> Number <input type="text"/>	Code <input type="text"/> Number <input type="text"/>
What is this number? Please tick.	Home <input type="checkbox"/> Work <input type="checkbox"/> Mobile <input type="checkbox"/> Textphone <input type="checkbox"/>	Home <input type="checkbox"/> Work <input type="checkbox"/> Mobile <input type="checkbox"/> Textphone <input type="checkbox"/>
Date of birth	<input type="text"/>	<input type="text"/>

**National Insurance (NI) number**

You can find this on payslips, letters about your benefit or letters from the tax office. We cannot normally decide your claim if we do not have your NI number. We need to see proof of this.

**Have you or your partner claimed Housing Benefit or Council Tax Benefit before?**

When did you last claim?

Which council did you claim from?

What name did you use for the claim?

What address did you claim for?

If you have moved from this address, have you told the council you claimed from?

If you or your partner have moved home in the last 12 months, tell us your last address if it is different from above.

Tell us whether you were the homeowner, a private tenant, a council tenant or a lodger at this address.

**You**

Letters Numbers Letter

If you do not have an NI number, or cannot find it, tick this box.

No

Yes  Please tell us about it below.

/  /

Postcode

No

Yes

Postcode

**Your partner**

Letters Numbers Letter

If your partner does not have an NI number, or cannot find it, tick this box.

No

Yes  Please tell us about it below.

/  /

Postcode

No

Yes

Postcode

**We need to see proof of your and your partner's identity and NI number. See the checklist at Part 15**



**You**

**Your partner**

Have you or your partner come to live in England, Northern Ireland, Scotland, Wales, the Republic of Ireland, the Channel Islands or the Isle of Man in the last two years?

No   
 Yes  We may write to you about this.

No   
 Yes  We may write to you about this.

What is your nationality?



If your nationality is not British, on what date did you last enter and apply to stay in the UK?

 /  / 
 /  / 

The *UK* is England, Northern Ireland, Scotland and Wales.

Are you or your partner in hospital at the moment?

No   
 Yes  Please tell us about it below.

No   
 Yes  Please tell us about it below.

When did you go in?

 /  / 
 /  / 

When will you come out, if you know?

 /  / 
 /  / 

Do you or your partner get Disability Living Allowance?

No   
 Yes  How much?

No   
 Yes  How much?

Care

 £

 £

Mobility

 £

 £

Do you or your partner get Attendance Allowance?

No   
 Yes  We need to see proof of this.

No   
 Yes  We need to see proof of this.

Does anyone get Carer's Allowance for looking after you or your partner?

No   
 Yes  We need to see proof of this.

No   
 Yes  We need to see proof of this.

Have you or your partner been told that you are entitled to Carer's Allowance, even if you do not receive it, because you are getting another benefit instead?

No   
 Yes  We need to see proof of this.

No   
 Yes  We need to see proof of this.

**Do you or your partner pay towards the upkeep of a student?**

**You**

No

Yes  How much do you pay and how often?  
 every

**Your partner**

No

Yes  How much do they pay and how often?  
 every

**Are you or your partner a student?**

By *student* we mean anyone who is attending a course of study at an educational establishment, including student nurses.

No

Yes  Tell us if this is full or part time.  
 Full time  Part time

No

Yes  Tell us if this is full or part time.  
 Full time  Part time

**Please tick if you or your partner are:**

- an apprentice
- on youth training
- in legal custody
- severely mentally impaired
- registered blind
- long-term sick or disabled

- 
- 
- 
- 
- 
- 

**Do you or your partner have a vehicle from a Mobility scheme?**

No

Yes

No

Yes

**We will contact you if we need any more information.**

We need to know about any children in your household who are:

- under 16,
- aged 16 or 17 and registered for work or youth training, or
- aged 16, 17, 18 or 19 and in education doing a course not higher than GCE A-level, SCE Higher level or GNVQ (advanced).

Are there any children in your household as described above?

No  Go to Part 3.

Yes  If there are more than four children, use a separate sheet of paper to tell us all the information we ask for on this page and send it with the form.

If you are sending a separate sheet of paper, tick this box.

	First child	Second child	Third child	Fourth child
Surname or family name	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other names	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date of birth	<input type="text" value="/ /"/>	<input type="text" value="/ /"/>	<input type="text" value="/ /"/>	<input type="text" value="/ /"/>
What is the child's sex?	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
The child's relationship to you	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
The child's relationship to your partner	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Usual address, if different from yours	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Child Benefit number	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Who gets the Child Benefit for them?	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

We need to see proof of this.

	First child	Second child	Third child	Fourth child
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Does the child have any savings?

No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>
Yes <input type="checkbox"/> How much are their savings?	Yes <input type="checkbox"/> How much are their savings?	Yes <input type="checkbox"/> How much are their savings?	Yes <input type="checkbox"/> How much are their savings?	Yes <input type="checkbox"/> How much are their savings?
£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>

Is the child registered blind?

No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>
Yes <input type="checkbox"/> We need to see proof of this.	Yes <input type="checkbox"/> We need to see proof of this.	Yes <input type="checkbox"/> We need to see proof of this.	Yes <input type="checkbox"/> We need to see proof of this.	Yes <input type="checkbox"/> We need to see proof of this.

Does the child get Disability Living Allowance?

No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>
Yes <input type="checkbox"/> How much?	Yes <input type="checkbox"/> How much?	Yes <input type="checkbox"/> How much?	Yes <input type="checkbox"/> How much?	Yes <input type="checkbox"/> How much?

Care	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>
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Mobility	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>
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We need to see proof of this. We need to see proof of this. We need to see proof of this. We need to see proof of this.

Do you or your partner pay any childminding costs for this child to a registered childminder, a nursery or an after-school club?

No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>
Yes <input type="checkbox"/> Please tell us about it below.	Yes <input type="checkbox"/> Please tell us about it below.	Yes <input type="checkbox"/> Please tell us about it below.	Yes <input type="checkbox"/> Please tell us about it below.

Tell us the name and registration number of the minder.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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How much do you pay a week?

£ <input type="text"/> a week	£ <input type="text"/> a week	£ <input type="text"/> a week	£ <input type="text"/> a week
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We need to see proof of this. We need to see proof of this. We need to see proof of this. We need to see proof of this.

Now tell us about all the people who usually live with you and your partner.

Do not tell us about people who just share a hall, bathroom or toilet with you.

If you want to tell us about more than three people, use a separate sheet of paper.

If you are sending a separate sheet of paper, tick this box.

**Do any adults usually live with you and your partner?**

By *adults* we mean people aged 16 or over who nobody gets Child Benefit for.

No  Go to Part 4.  
 Yes  Fill in this section.

**Surname or family name**

**First person**

**Second person**

**Third person**

**Other names**




**Date of birth**




**Their relationship to you or your partner**

Some examples are aunt, brother, daughter, father, grandson, grandmother, stepdaughter, joint tenant, joint owner, subtenant, lodger, boarder or friend.




**Do they get Income Support, income-based Jobseeker's Allowance or Pension Credit?**

No   
 Yes

No   
 Yes

No   
 Yes

**Do they get Disability Living Allowance or Attendance Allowance?**

No   
 Yes  How much?

No   
 Yes  How much?

No   
 Yes  How much?

£  a week

£  a week

£  a week

**Are they registered blind?**

No   
 Yes

No   
 Yes

No   
 Yes

**Are they a full-time student, a student nurse, a care worker, an apprentice or on youth training?**

No   
 Yes  Tell us which.

No   
 Yes  Tell us which.

No   
 Yes  Tell us which.

	<b>First person</b>	<b>Second person</b>	<b>Third person</b>
<b>Do they pay rent or money for board and lodgings to you or your partner?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us about it below.	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us about it below.	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us about it below.
How much?	£ <input type="text"/> a week	£ <input type="text"/> a week	£ <input type="text"/> a week
Does this include money for food?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
Does this include money for heating?	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
<b>Are they severely mentally impaired?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>	No <input type="checkbox"/> Yes <input type="checkbox"/>
<b>Are they in legal custody at the moment?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/> When are they expected to come out? <input type="text"/> / <input type="text"/> / <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> When are they expected to come out? <input type="text"/> / <input type="text"/> / <input type="text"/>	No <input type="checkbox"/> Yes <input type="checkbox"/> When are they expected to come out? <input type="text"/> / <input type="text"/> / <input type="text"/>
<b>Are they in hospital at the moment?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us about it below.	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us about it below.	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us about it below.
When did they go in?	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
When are they due to come out (if you know)?	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
<b>Do they normally work for 16 hours or more a week?</b>	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us their earnings before any deductions. <input type="text"/> £ We need to see proof of their earnings.	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us their earnings before any deductions. <input type="text"/> £ We need to see proof of their earnings.	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us their earnings before any deductions. <input type="text"/> £ We need to see proof of their earnings.

	<b>First person</b>	<b>Second person</b>	<b>Third person</b>
<b>Do they have any other income at all?</b> Make sure you tell us about all other income they have. This includes any benefits or allowances you have not told us about on this form and interest from savings and investments.	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us about it below.	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us about it below.	No <input type="checkbox"/> Yes <input type="checkbox"/> Tell us about it below.
1 Where does this income come from?	<input type="text"/>	<input type="text"/>	<input type="text"/>
How much is it before deductions?	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>
2 Where does this income come from?	<input type="text"/>	<input type="text"/>	<input type="text"/>
How much is it before deductions?	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>
3 Where does this income come from?	<input type="text"/>	<input type="text"/>	<input type="text"/>
How much is it before deductions?	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>
	We need to see proof of their income.	We need to see proof of their income.	We need to see proof of their income.

**Are any of the people who normally live with you married to each other civil partners, or living together as if they are married or civil partners?**  
We call these people *partners*.

No   
Yes  Tell us their names below.

<input type="text"/>	is the partner of	<input type="text"/>
<input type="text"/>	is the partner of	<input type="text"/>

# Part 4 About Income Support, income-based Jobseeker's Allowance, and Pension Credit

Are you or your partner getting or waiting to hear about a claim for Income Support, income-based Jobseeker's Allowance or Pension Credit?

No  Go to Part 5.

Yes  Answer both the questions in this part and then go to Part 11.

Are you or your partner actually getting Income Support, income-based Jobseeker's Allowance or Pension Credit at the moment?

No

Yes  When did you start getting it?

## Your partner

No

Yes  When did they start getting it?

Are you or your partner still waiting to hear about a claim for Income Support, income-based Jobseeker's Allowance or Pension Credit?

No

Yes  When did you claim?

No

Yes  When did they claim?

Which benefit are you getting or waiting to hear about?

Income Support

income-based Jobseeker's Allowance

Pension Credit

Which benefit are they getting or waiting to hear about?

Income Support

income-based Jobseeker's Allowance

Pension Credit

We must see proof of your benefits, allowances or pension before we can decide how much benefit you can get. Read the checklist at Part 15 to see what you can use as proof.



## Part 5 About being self-employed

Are you or your partner self-employed?

No  Go to Part 6.

Yes  Answer the questions on this page.

You must send us your trading accounts for the last financial year. If you have only recently set up the business and do not have a full year's accounts, we will need to see some other proof of your income. We will write to you about this.

What kind of work do you do?

You

Your partner

When did the business start?

/ /
-----

/ /
-----

What is the business address?

Postcode

Postcode

Do you have any business partners?

No

Yes  Tell us their name and address.

No

Yes  Tell us their name and address.

Postcode

Postcode

How many hours a week do you usually work?

--

--

Do you get a Business Start-up Allowance?

No

Yes  How much and how often?

£ every
---------

No

Yes  How much and how often?

£ every
---------

Do you pay into a private pension scheme?

No

Yes  How much and how often?

£ every
---------

No

Yes  How much and how often?

£ every
---------

We must see proof of your earnings before we can decide how much benefit you can get. Read the checklist at Part 15 to see what you can use as proof.

Do you or your partner work for an employer?

No  Go to Part 7.

Yes  Answer the questions on this page. If you or your partner work for more than one employer, tell us about all the employers on a separate sheet of paper and send it with this form.

If you are sending a separate sheet of paper, tick this box.

	You	Your partner
What kind of work do you do?	<input type="text"/>	<input type="text"/>
What is your employer's name and address?	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	Postcode	Postcode
When did you start this job?	<input type="text" value=" / /"/>	<input type="text" value=" / /"/>
What is your payroll, employee or staff number?	<input type="text"/>	<input type="text"/>
Are you employed for a limited period?	No <input type="checkbox"/>	No <input type="checkbox"/>
	Yes <input type="checkbox"/> When will you finish? <input type="text" value=" / /"/>	Yes <input type="checkbox"/> When will they finish? <input type="text" value=" / /"/>
How much do you get paid and how often?	£ <input type="text"/> every <input type="text"/>	£ <input type="text"/> every <input type="text"/>
How are you paid, for example, in cash, by cheque or straight into a bank or building society account?	<input type="text"/>	<input type="text"/>
When was your last pay rise?	<input type="text" value=" / /"/>	<input type="text" value=" / /"/>
When will your next pay rise be?	<input type="text" value=" / /"/>	<input type="text" value=" / /"/>

**You**

**Your partner**

How many hours a week do you usually work?

Are you getting Statutory Sick Pay (SSP), Statutory Paternity Pay (SPP), Adoption Pay or Statutory Maternity Pay (SMP) from your employer at the moment?

No

Yes

No

Yes

Are you getting any other sick pay or maternity pay from your employer at the moment?

No

Yes

No

Yes

Do you pay into a private or company pension scheme?

No

Yes  How much and how often?

No

Yes  How much and how often?

**We must see proof of any earnings before we can decide how much benefit you can get. Read the checklist at Part 15 to see what you can use as proof. If you get tips or bonuses, tell us about these in Part 14.**

## Part 7 About any other work

Do you or your partner do any other work at all?

This could be voluntary work or any other work, even if it is not paid work.

No  Go to Part 8.

Yes  Answer the questions on this page.

What other work do you do?

What is the name and address of the person you do this work for?

When did you start this work?

How many hours a week do you usually work?

Do you get paid?

If you only get expenses or tips, still tick Yes and give details.

How much do you get paid and how often?

**You**

Postcode

No

Yes  Tell us about it below.

£ every

**Your partner**

Postcode

No

Yes  Tell us about it below.

£ every

We must see proof of any earnings before we can decide how much benefit you can get. Read the checklist at Part 15 to see what you can use as proof.

Are you or your partner getting any benefits or waiting to hear about benefits you have claimed? **No**  Go to Part 9. **Yes**

Read the list of benefits below and tell us about any you or your partner are getting now or have claimed.

- Child Benefit
- Child Tax Credit
- Fostering Allowance
- Contribution-based Jobseeker's Allowance
- Maternity Allowance
- Working Tax Credit
- Incapacity Benefit
- Industrial Injuries Disablement Benefit
- Industrial Death Benefit
- Carer's Allowance
- Severe Disablement Allowance
- Statutory Sick Pay
- Statutory Maternity Pay
- Statutory Paternity Pay
- Adoption Pay
- Bereavement Allowance
- Guardian's Allowance
- State Retirement Pension
- War Disablement Benefit
- War Pension or War Widow's Pension
- Widowed Parent's Allowance
- Armed Forces Compensation Scheme (AFCS)
- any other social security benefit

If you are getting or have claimed any benefit that is not listed, tell us about it on a separate sheet of paper and send it with the form.

If you are sending a separate sheet of paper, tick this box.

	You	Your partner
<b>The name of the benefit or pension</b>	<input type="text"/>	<input type="text"/>
Waiting to hear	<input type="checkbox"/>	<input type="checkbox"/>
Getting now	<input type="checkbox"/> How much, how often and by what method? <input type="text"/> £                      every                      by	<input type="checkbox"/> How much, how often and by what method? <input type="text"/> £                      every                      by
<b>The name of the benefit or pension</b>	<input type="text"/>	<input type="text"/>
Waiting to hear	<input type="checkbox"/>	<input type="checkbox"/>
Getting now	<input type="checkbox"/> How much, how often and by what method? <input type="text"/> £                      every                      by	<input type="checkbox"/> How much, how often and by what method? <input type="text"/> £                      every                      by
<b>The name of the benefit or pension</b>	<input type="text"/>	<input type="text"/>
Waiting to hear	<input type="checkbox"/>	<input type="checkbox"/>
Getting now	<input type="checkbox"/> How much, how often and by what method? <input type="text"/> £                      every                      by	<input type="checkbox"/> How much, how often and by what method? <input type="text"/> £                      every                      by

We need to see proof of your and your partner's benefits and pensions See the checklist at Part 15.

## Part 9 About other money coming in

Do you or your partner

- have any money coming in that you have not already told us about?
- expect to have any other money coming in?
- delayed receiving any other money?

This includes occupational pensions, work pensions and private pensions, maintenance or child support for you, your partner or any of the children you have told us about on this form, money from a trust fund, training allowances, a student grant or loan, and any cash payments. Also tell us about any money you get from people living in your house as boarders, lodgers or subtenants.

No  Go to Part 10.

Yes  Answer the questions on this page.  
You do not need to tell us about payments from the Independent Living Fund, the Eileen Trust, the MacFarlane Trust or the Skipton Fund.

	Other money 1	Other money 2	Other money 3
What is the money for?			
Who gets it?			
How much do they get paid and how often?	£                      every	£                      every	£                      every
How is this paid?			
When did they start getting this income?	/                      /	/                      /	/                      /
When is the income likely to go up?	/                      /	/                      /	/                      /

	<b>Other money 1</b>	<b>Other money 2</b>	<b>Other money 3</b>
<b>Does anyone owe money to you or your partner?</b>	No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>
	Yes <input type="checkbox"/> Tell us about it below.	Yes <input type="checkbox"/> Tell us about it below.	Yes <input type="checkbox"/> Tell us about it below.
What for?	<input type="text"/>	<input type="text"/>	<input type="text"/>
How much?	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>
Who is it owed to?	<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Are you or your partner expecting to get any money in the next 12 months?</b> For example, a redundancy payment or a payment instead of notice or holiday.	No <input type="checkbox"/>	No <input type="checkbox"/>	No <input type="checkbox"/>
	Yes <input type="checkbox"/> Tell us about it below.	Yes <input type="checkbox"/> Tell us about it below.	Yes <input type="checkbox"/> Tell us about it below.
What for?	<input type="text"/>	<input type="text"/>	<input type="text"/>
How much?	£ <input type="text"/>	£ <input type="text"/>	£ <input type="text"/>

**We must see proof of any money coming in before we can decide how much benefit you can get. Read the checklist at Part 15 to see what you can use as proof.**

We need to know if you or your partner have any bank accounts, savings, investments or property in the UK or abroad.

This includes cash, current accounts and savings accounts with a bank or building society, Post Office® accounts, Premium bonds, National Savings Certificates and stocks and shares.

Do you or your partner have any of the following?

Bank accounts	No <input type="checkbox"/>			
	Yes <input type="checkbox"/>	How many accounts?	<input type="text"/>	Total amount <input type="text"/> £
Building society accounts	No <input type="checkbox"/>			
	Yes <input type="checkbox"/>	How many accounts?	<input type="text"/>	Total amount <input type="text"/> £
Post Office® accounts	No <input type="checkbox"/>			
	Yes <input type="checkbox"/>	How many accounts?	<input type="text"/>	Total amount <input type="text"/> £
Premium bonds	No <input type="checkbox"/>			
	Yes <input type="checkbox"/>	How many bonds?	<input type="text"/>	Total amount <input type="text"/> £
Unit trusts, ISAs, PEPs, TESSAs, TOISAs or other investments	No <input type="checkbox"/>			
	Yes <input type="checkbox"/>	How many?	<input type="text"/>	Total amount <input type="text"/> £
Income bonds or capital bonds	No <input type="checkbox"/>			
	Yes <input type="checkbox"/>	How many bonds?	<input type="text"/>	Total amount <input type="text"/> £
Money or property held in trust	No <input type="checkbox"/>			
	Yes <input type="checkbox"/>	How many?	<input type="text"/>	Total amount <input type="text"/> £
Any other savings or investments	No <input type="checkbox"/>			
	Yes <input type="checkbox"/>	How many?	<input type="text"/>	Total amount <input type="text"/> £

Type of other savings or investment

		Name of the company the shares are held in	Number of shares held
Shares – approximate value	<input type="text"/> £	<input type="text"/>	<input type="text"/>
Shares – approximate value	<input type="text"/> £	<input type="text"/>	<input type="text"/>
Shares – approximate value	<input type="text"/> £	<input type="text"/>	<input type="text"/>

We must see proof of any accounts, savings, investments or property before we can decide how much benefit you can get. Read the checklist at Part 15 to see what you can use as proof.



Do you or your partner have any National Savings Certificates?

No

Yes  We need to see the **original** certificates as proof. We will return the certificates to you.

Do any of your or your partner's savings or investments include:

- money from the sale of a house, or
- money from a charity?

No

Yes  We will write to you about it.

Apart from your home, do you or your partner own any other property or land in this country or abroad?

If it is on a mortgage or a loan, still tick Yes.

No

Yes  We will write to you about it.

Do any children your are claiming for:

- own property or land in this country, or
- have any money or property held in trust?

No

Yes  We will write to you about it.

Have you or your partner received:

- a Far Eastern Prisoner of War Compensation payment, or
- a compensation payment made to victims of atrocities that happened during the Second World War?

We need to know this to make sure we do not count it as part of your savings.

No

Yes  What payment did you receive? Who received the payment?

A Far Eastern Prisoner of War Compensation payment  You  Your partner

A compensation payment made to victims of atrocities that happened during the Second World War  You  Your partner

Have you or your partner received a payment from the vCJD (Creutzfeldt-Jakob Disease) Trust?

No

Yes  We will write to you about it.

# Part 11 About where you live

Do you use your home for business?

No

Yes

Do you or your partner have a main home somewhere else?

No

Yes  Tell us about it below.

If your main home is somewhere else in the UK or abroad, tick **Yes**, even if you do not pay rent for it.

What is the address?

Postcode

Do you or your partner pay rent on this home?

No

Yes  How much? £

Do you own your home or have a mortgage?

No  Go to the next question.

Yes  Go to **Part 12**.

Are you a council tenant?

No  Answer the questions below.

Yes  Go to **Part 12**.

What sort of building do you live in?

Tick one box only.

Detached house

Flat in a house

Caravan, mobile home or houseboat

Semi-detached house

Flat in a block

Board and lodgings

Terraced house

Flat over a shop

Hotel

Maisonette

Bedsit or rooms or a studio flat

Care home, or in Scotland care home service

Detached bungalow

Hostel

Semi-detached bungalow

Other – give details

**Does your home have any of these?**

Tick the boxes that apply.

central heating

a garden

a garage

a parking space

**Who is responsible for decorating your home?**

**How many floors are there?**

**Do you and your household occupy only part of the building you have ticked?**

No

Yes  As you look at the building from the street, where in the building do you live?

At the left

At the right

At the front

In the middle

At the back

**Which floors do you live on?**

For example, ground floor, first floor.

**How many rooms are there in the building?**

**In the whole building**

**Just for you and your household**

**That you share with other people**

Living rooms




Bedsitting rooms




Bedrooms




Bathrooms or shower rooms




Toilets




Kitchens




Other rooms

**Who has to pay the Council Tax bill for your home?**

Tick the box that applies.

You or your partner

Your landlord

Someone else

Tell us who it is.

**What is the Council Tax reference number?**

**Do you or your partner pay rent for your home?**

Tick **Yes** if you would pay rent but you already get Housing Benefit.

No  Go to **Part 13**.

Yes  Answer the next question.

**Do you or your partner pay rent to the council?**

No  Answer the questions below.

Yes  Go to **Part 13**.

**What is your landlord's full name and business address?**

By *landlord* we mean the person or organisation who owns the property you live in.

Postcode

**If your landlord has an agent, tell us their full name and address.**

By *agent* we mean the person or organisation you actually pay your rent to.

Postcode

**Is your landlord or agent, or your landlord or the agent's partner either**

- your former partner, or
- your partner's former partner, or
- related to you or your partner, or
- related to your children, or
- related to your partner's children?

No

Yes  What is the relationship?

is my landlord's or agent's

*Related* includes related through marriage or civil partnership, even if it has ended. For example, ex-wife, ex-husband, ex-civil partner, aunt, brother, daughter, father, grandson, grandmother, son-in-law or stepdaughter.

**When did you or your partner start renting your home?**

**When did you move to this address?**

If you have not moved in yet, tell us when you expect to move in, then tell us when you have actually moved in.

**What sort of tenancy do you have?**

For example, shorthold, assured tied rent or something like this.

**How long is the tenancy for?**

 to 

**What is the property let as?**

Tick the box that applies.

- Furnished
- Partly furnished
- Hardly any furniture
- Unfurnished

**How much rent do you or your partner pay and how often?**

For example, every week, every fortnight, every four weeks or monthly.

 every

**Does anyone else share the rent with you and your partner?**

Tell us their names and their relationship to you and your partner.

- No
- Yes  Tell us the details below.

**How much of the rent do they pay and how often?**

For example, every week, every fortnight, every four weeks or monthly.

 every

**Has your rent changed in the last 12 months?**

- No
- Yes  Send us proof of the date it changed and how much it changed.

**When is the next rent increase due?**

**We must see proof of your rent and tenancy before we can decide how much benefit you can get. Read the checklist at Part 15 to see what you can use as proof.**

Has your rent been registered as a fair rent by a rent officer?

No

Yes  Please send us the notice of registration form RO5.

Do you have any weeks when you do not have to pay rent?

No

Yes  How many weeks in a year?

Are you behind with your rent?

No

Yes  By how many weeks?

**Does your rent include money for the following?**

Tick the boxes that apply.

Meals  How much?  £  every

For which meals?

Please tick. Breakfast  Lunch  Evening meal

Water authority charges  How much?  £  every

Heating  How much?  £  every

Lighting  How much?  £  every

Hot water  How much?  £  every

Electricity  How much?  £  every

Fuel for cooking  How much?  £  every

Laundry  How much?  £  every

Cleaning rooms or windows  How much?  £  every

Gardening  How much?  £  every

Garage or parking space  How much?  £  every

Do you have to rent the garage as part of your tenancy agreement? No   
Yes

Personal care and support  How much?  £  every

Do you pay any service charges separate from your rent, for example, for cleaning or lighting in shared areas, an alarm system, a warden, general counselling or support, meals, or lift maintenance?

No

Yes  How much?

£  every

What for?

Are you living away from home at the moment?

No

Yes  Tell us about it below.

Why are you not living at home?

When did you last live at home?

/  /

When do you expect to go back home?

/  /

What is the address of where you are living at the moment?

Postcode

Have you sublet your home?

No

Yes  Who lives there now?

**We must see proof of your rent and tenancy before we can decide how much benefit you can get. Read the checklist at Part 15 to see what you can use as proof.**

- If you are a council tenant, your council will pay any Housing Benefit you are awarded into your rent account.
- If you are **not** a council tenant and are awarded Housing Benefit, in most cases you can choose where to have your money paid. Your council can arrange to pay your money:
  - straight into a bank, building society or National Savings Bank account
  - by cheque, or
  - direct to your landlord.
- If you are awarded Council Tax Benefit, your council will pay this into your Council Tax account.

### Payment direct into an account

This is the safest way to pay you and lets you choose how and when you get your money. You can use a bank, building society or other account provider. Most accounts allow you to make savings on some of your bills by paying them by Direct Debit. You may be able to use a cash machine, which will usually mean you can get your money at any time of the day or night. Most of these machines can be used for free, but some of them will charge you to take your money out. If so, you will be warned by a message on the screen. This will give you the opportunity to cancel your transaction without being charged. There are arrangements with some banks and building societies to let you collect cash from many of their accounts over the counter at post offices.

If we cannot pay you direct, we will pay you by cheque.

### Finding out how much is paid into the account

We will tell you whenever we know there is going to be a change in the amount we pay into your account.

You can check your Housing Benefit payments on your account statements. If you think your payment is wrong, get in touch with the office that pays you.

### Getting someone to collect your Housing Benefit

You may be able to get someone else to collect your Housing Benefit for you regularly if you wish. For help with this please contact your bank, building society or other account provider such as Credit Union.

---

## About the account you want to use

You must tick one of these boxes.

Tick this box if you agree to be paid directly into an account

- Please give your account details on the next page. You must fill in ALL the boxes including the building society roll or reference number if you have one. You can find the account details on the cheque book, passbook or statements. If you are not sure about the details, ask the bank, building society or other account provider.

Tick this box if you would like to be paid by cheque

- Go to Part 14.

Tick this box if you would like your Housing Benefit to be paid direct to your landlord

- Go to Part 14.

Do not forget to fill in the authorisation sheet at the end of this claim form. Then tear it off and give it to your landlord to sign.



**About the account you want to use – continued**

**Whose name or names is the account in?**

**Please note:**

- We use *partner* to mean
  - a person you are married to or a person you live with as if you are married to them, or
  - a civil partner or a person you live with as if you are civil partners.
- By ticking the box for an account that includes the name of the person acting on your behalf, you confirm that you will authorise them to use the money in the way you tell them, or you are an appointee acting on behalf of the customer.

**Please tick one box**

- In your name
- In the name of your partner
- In both the names of you and your partner
- In the name of the person acting on your behalf
- In both the names of you and the person acting on your behalf.

**What name or names is the account in?**

Please write the name or names as they appear on the cheque book, passbook or statement.

--	--

**Full name of bank or building society**

--	--

**Sort Code** – of the bank, building society or other account provider. Please tell us all six numbers, for example: 12-34-56.

	□	□	–	□	□	–	□	□
--	---	---	---	---	---	---	---	---

**Account number.**

This is 7 to 10 numbers long.

	□	□	□	□	□	□	□	□	□	□
--	---	---	---	---	---	---	---	---	---	---

**More information if it is a building society account**

**Building society roll or reference number**

	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□
--	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---	---

Some building societies accounts use a roll or reference number. The number is on the passbook. The roll or reference can contain letters and numbers and can be up to 18 characters long. If you are not sure if the account has a roll or reference number, ask the building society.

## Part 14 Anything else you need to tell us

Please use this space to tell us anything else you think we should know about.  
Use a separate sheet of paper and attach it to this form if you need to.

If you are sending any separate sheets of paper with this form, tell us how many.

I am enclosing a filled-in *Paying benefit to your landlord* form.

I will send you a filled-in *Paying benefit to your landlord* form later.

## Do not delay in sending this form in.

Please tick to say what proof you are sending with this form. We must see **original documents**, not copies.

Please do not send valuable items through the post. If you can, bring them into your nearest council benefit office. We will take the details we need and give you the documents back straight away. If you cannot get into the office, phone us for more advice.

**If you do not provide all the proof we need, we might not be able to pay you any benefit. We need the same proof for your partner, if you have one.**

If you cannot send the proof we need at the moment, send the form back to us now and send the proof later. We can start to process your claim, **but we will not be able to pay you any benefit until we have all the proof.**

---

### • Proof of identity

Such as a birth certificate, marriage or civil partnership certificate, passport, medical card, driving licence, UK residence permit, EEC identity card or recent gas or electricity bill. We may need to see several of these documents for each person.

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### • Proof of your address

Such as a recent gas or electricity bill or a TV licence.

---

### • Proof of National Insurance number

Such as a National Insurance number card, payslips or letters from social security or the tax office.

---

### • Proof of capital, savings and investments

Such as all your bank, building society or post office books, full bank statements, or certificates for premium bonds, National Savings Certificates, ISAs, stocks, shares and unit trusts. We need to see proof of any interest or dividends you get on investments and savings. The proof you send must show details for at least the last three months.

### • Proof of earnings

***We also need this for any other adults living in your home.***

This means your last five payslips if you are paid every week, your last three payslips if you are paid every two weeks, or your last two payslips if you are paid every month. If you or your partner are self-employed, we need to see your accounts for the last financial year or, if you have been trading for less than six months, a summary of your trading records so far.

---

### • Proof of other income

***We also need this for any other adults living in your home.***

Such as pension slips from a former employer or a letter from the court showing how much maintenance you are getting. We need to see proof of any money people pay you for board and lodgings.

---

### • Proof of benefits, allowances or pensions

***We also need this for any other adults living in your home.***

Such as current award notices or letters from your Jobcentre Plus office, Jobcentre, social security office or Pension Centre confirming how much you get. If you do not have proof, let us know straight away.

---

### • Proof of private rent and tenancy

Such as a rent book, rent receipts, a tenancy agreement or a letter from your landlord.

---

### • Proof of other money paid out

Such as letters about student grants, maintenance agreements or receipts from registered child minders.

**Make sure you read and sign the declaration on page 30.**

We can usually award benefit from the Monday after the day we receive your claim. Sometimes we can pay benefit from an earlier date if you have a good reason for not claiming earlier. If you want us to consider paying your benefit from an earlier date, tell us when you want benefit from and why you did not claim earlier.

Date you want to claim benefit from

During this earlier period, were your circumstances different to those you have told us about on this form?

No

Yes  Please tell us about it below.

What has changed?

We need proof of any changes in your circumstances for this period.

Why you have not claimed before?

---

## Part 17 Declaration

Even if someone else has filled in this form for you, you must sign this declaration if you can. If you have a partner, getting them to sign this form should allow us to process your claim more quickly, but they do not have to sign.

Please read this declaration carefully before you sign and date it.

- **I understand** that this claim is made to you, my local council.
- **I declare** that the information I have given on this form is correct and complete as far as I know and believe.
- **I understand** that if I knowingly give information that is incorrect or incomplete, I may be liable to prosecution or other action.
- **I agree** that you will use the information I have provided to process my claim for Housing Benefit or Council Tax Benefit, or both. You may check some of the information with other sources as allowed by the law.
- **I understand** that you may use any information I have provided in connection with this and any other claim for social security benefits that I have made or may make. You may give some information to other organisations, such as government departments, local authorities and private-sector companies such as banks and organisations that may lend me money, if the law allows this.
- **I know** that I must let you know in writing straight away about any change in my circumstances which might affect my claim.

Signature of person claiming

Date

Partner's signature

Date

**If this form has been filled in by someone other than the person claiming**

Please tell us why you are filling in this form for the person claiming.

**I declare** that as far as possible, I have confirmed with the person claiming that the answers I have written on this form are correct.

**Name of the person who filled in the form**

**Signature**

**Relationship to the person claiming**

**Date**

---

## **Part 18 What to do next**

**You should now have:**

- filled in and signed the claim form for Housing Benefit and Council Tax Benefit
- collected any proof to support your claim – but remember not to send valuable items, and
- filled in the *Paying benefit to your landlord* form – if you want any benefit you may be entitled to paid to your landlord.

Send the above documents to us straight away. You can find our address in the phone book under **Council**.

If you are going to send proof or a filled-in *Paying benefit to your landlord* form at a later date, send these to us. You can find our address in the phone book under **Council**.

## Sharing information with your landlord

Sharing information with your landlord could help us deal with your claim more quickly and reduce the risk of you falling behind with your rent because of your claim being delayed.

We may need to confirm information with your landlord before we can make a decision on your claim, for example, the start date of your tenancy. In these circumstances, we can contact your landlord without your permission.

The law requires that we inform your landlord of certain decisions we make on your claim, for example, when a decision is made to pay your benefit to your landlord.

Under the Data Protection Act 1998 we need your permission to discuss anything else.

If you give us permission, we would be able to tell your landlord whether:

- you have claimed Housing Benefit, or
- we have made a decision on your claim, or
- we need more information to make a decision on your claim, and what that information may be.

**We will not give your landlord any information about:**

- **your personal or household circumstances, or**
- **your financial circumstances.**

You can withdraw your permission at any time.

**It will not affect your claim if you do not give us permission to discuss your claim with your landlord.**

If you want to give us permission to discuss your claim with your landlord, please sign below.

---

**I give my local council permission to share information about the progress of my Housing Benefit claim with my landlord or their representative.**

Signature

Full name  
(in CAPITAL LETTERS)

Date

Address

<input type="text"/>
<input type="text"/>
<input type="text"/>
<input type="text" value="Postcode"/>

# Paying benefit to your landlord

If you want us to pay your benefit straight to your landlord, you must sign this declaration.

## Your declaration

Please pay my Housing Benefit straight to my landlord.

- I understand that I must always tell you about any change in my circumstances.
- I understand that if I do not tell you about any change of circumstances and you pay me too much benefit because of this, I may have to pay back the extra benefit.
- I understand that I may be prosecuted if I do not tell you about any change of circumstances.

Signature

Date

Full name

(in CAPITAL LETTERS)

---

## Your landlord's declaration

I agree to accept Housing Benefit payments for the tenant named in this form.

I understand that by law:

- I must tell you straight away if I find out about any change in the tenant's circumstances
- you can stop paying benefit to me if I do not tell you about any change of circumstances
- I can be prosecuted if I accept Housing Benefit which I know I am not entitled to, **and**
- if you pay me too much Housing Benefit for any tenant, I may have to repay it. You can take the amount of overpaid benefit from the benefit I get for any other tenants. This will not affect their rent.

Signature

Date

Full name

(in CAPITAL LETTERS)

Under the Race Relations Act we have a responsibility to gather details of our clients' backgrounds. This information is used to help us with our equal opportunities policies.

This information is confidential and will be used only to improve access to our services and help provide equal opportunities for everyone.

The completion of this survey is voluntary.

**A** Please indicate which background you feel you belong to:

**Asian**

Bangladeshi

Indian

Pakistani

Other Asian background  Please specify

**Black**

African

Caribbean

Other black background  Please specify

**Chinese**

Any Chinese background

**Mixed ethnic background**

Asian and white

Black African and white

Black Caribbean and white

Other mixed ethnic background  Please specify

**White**

Any white background

**Any other ethnic background**

Any other ethnic background  Please specify

**B** Please indicate your nationality:

British or mixed British

Scottish

English

Welsh

Irish

Any other nationality  Please specify